

## Missing Grade Center Scrollbar on Mac

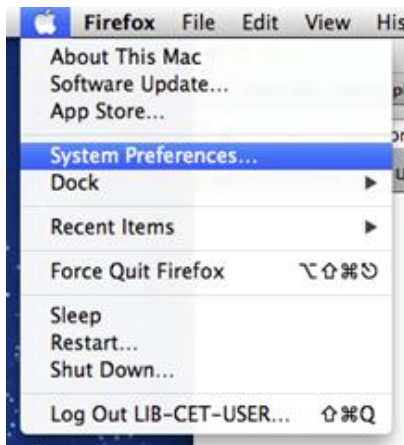
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One of the current known Blackboard issues is that the horizontal scrollbar in the Grade Center can become hidden in certain circumstances. This happens most frequently when using a Mac laptop to access Blackboard.

As always, before beginning the tutorial it is recommended that you first try opening the Grade Center in either the Mozilla Firefox or Google Chrome browser. Internet Explorer is known to have compatibility issues with Blackboard and is not advised.

### How do I get my Missing Gradebook Scrollbar to Appear?

1. On your Mac, launch System Preferences either from the dock or from the Apple menu.



2. Once the System Preferences window opens, select General in the top left corner.



3. The middle section of the General preference window controls when scroll bars appear, as well as a few additional scroll bar options.



4. Select **Always** from the Show scroll bars options. This will return the scroll bars to their normal functionality.

